## **Core Strategy 1: Community Engagement**

| Strategy 1A. Increase outreach to new and existing Businesses and Corporations in NWSRA footprint  |                     |     |  |   |  |  |
|--|---------------------|-----|--|---|--|--|
| Goal   | Objective Completed |     |  |   |  |  |
| Build relationships with businesses and corporations within Hoffman Estates community and surrounding area to support new NWSRA programming space. | SLSF                | Liz |  | Q1: Intital list and contacts started 3/22/21 Q2: Followed up with a second contact. Attending Hoffman Chamber events to connect with those contacts. |  |  |
| Utilize existing business relations to implement a Corporate Challenge-type fundraising event  | SLSF                | Liz |  | Q1: As soon as companies let us come in to their buildings goals are: Weber, Zurich, Mitsubishi, UPS, S&S, Lavelle Law.                               |  |  |

Strategy 1B. Increase outreach to new and existing individual donors in NWSRA footprint

| Goal                                     | Department | Point Person | Quarter Completed | Objective Completed  |
|--|------------|--------------|-------------------|--|
| Development of Event 10 program          | SLSF       | Liz/Megan    |                   | Q1: 3.22.2021 - Pulling and planning from GMFS Q2: Completed for GMFS and Palatine.                                    |
| Superintendent of Development to examine | QI QE      | Cathy        |                   | Q1: List is being created. Next step is to segment donors into "giving" preferences relating to the Five SLSF pillars. |

| Superintendent of Development to examine database of existing donors                                       | SLSF                          | Cathy | donors into "giving" preferences relating to the Five SLSF pillars.  Q2: Started initial contact with donors regarding their giving preference and how they can continue to help SLSF's mission.   |
|--|-------------------------------|-------|--|
| Target PURSUIT, Inclusion families, STAR<br>Academy families, Snoezelen Sensory Room,<br>Day Camp families | SLSF/NWSRA<br>Management Team | Liz   | Q1:Flower Power targeted PURSUIT and Garden group; Targeted Inlcusion and athletes families from Palatine for Palatine Hills Golf committee members; Targeting Day Camp for GMFS models and committee members Q2: Added Richard and Violeta Howard (PURSUIT parents) to Gala Committee, Jeff Bedya (PURSUIT staff) to Palatine Hills Committee and Mike McArthy (NWSRA coach) to Palatine Hills Committee. |

## **Core Strategy 1: Community Engagement**

| Strategy 1C. Strengthen relationship with Booster Club to engage new families  |   |                       |                   |   |  |  |
|--|---|-----------------------|-------------------|---|--|--|
| Goal   | Department  | Point Person          | Quarter Completed | Objective Completed   |  |  |
| Increase communication with Booster Club to align their goals with the overall direction of SLSF fundraising efforts | SLSF/Mgr. of<br>Special Recreation<br>(Athletics),<br>Superintendent of<br>Recreation | Liz, Manny,<br>Rachel |                   | Q1: Booster club has been meeting and sharing minutes, outlined fundrasiers for the year.  Q2: Liz is now the SLSF/NWSRA representative for Booster working with the President of the Booster Club. New information has been sent to the President: flyer, a template for email updates, a template for meetings, and a template for minutes to assist with effectiveness and efficiency of information shared. |  |  |
| Identify fundraising efforts of the Booster Club and maximize revenue  | I (AINIAIICE)   |                       |                   | Q1: Fundraisers outlined for the year. March 25 is Portillo's Dine and Donate   |  |  |

| Goal   | Department | Point Person | Quarter Completed | Objective Completed  |  |  |
|--|------------|--------------|-------------------|--|--|--|
| Identify agencies, organizations, groups, corporations, and businesses that align with SLSF efforts                                  | SLSF       | Cathy        |                   | Q1: Tracker was created with all civic organizations and team is beginning to schedule presentations. *3/18/2021 - Speaking at Rotary Club of Palatine. Q2: SLSF has attending numerous networking events where new relationships are being cultivated within the businesses and community.  |  |  |
| Identify agencies, organizations, groups, corporations, and businesses that support community initiatives within the NWSRA footprint | SLSF       | Cathy        |                   | Q1: Team has created a tracker and has begun introducing SLSF/NWSRA with outside business and agencies. 3/24/2021 - Discussion has begun with Top Golf in Schaumburg.  Q2: Collaborate with Wyatt's Dog Company on fundraising efforts during the month of April. Begin discussions with the Metropolis Performing Arts Centre for a collaborative fundraiser. |  |  |

Goal Carried over from the 2018-2020 Strategic Plan

# **Core Strategy 2: Marketing/Communication**

| Strategy 2A. Create a Marketing Plan for each individual event   |                    |                  |                      |   |  |  |  |
|--|--------------------|------------------|----------------------|---|--|--|--|
| Goal   | Department         | Point Person     | Quarter<br>Completed | Objective Completed   |  |  |  |
| Develop a marketing plan that identifies social media posts, electronic mail and Marke other materials to be shared for each event |                    | Brian/Maria      |                      | Q1: Marketing plan created for Gold Medal Fashion Show, Flower Power fundraiser, Wyatt's Dog Company, Palatine Hills Golf Outing, Buffalo Grove Golf Outing, Moretti's/NWSRA Golf Outing, Arlington Classic Golf Outing and Women's Golf Outing.  Q2: Marketing plan created for the SLSF 40th Anniversary Celebration. |  |  |  |
|  |                    |                  |                      |   |  |  |  |
|  | Strategy 2B. Util  | lize target mark |                      | specific groups   |  |  |  |
| Goal   | Department         | Point Person     | Quarter<br>Completed | Objective Completed   |  |  |  |
| Develop message, content and materials that reach the groups being targeted  | SLSF/Marketing     | Brian/Maria      | •                    | Average post reach on Facebook- over 4,000/month, post impressions on Instagram- over 400/month, post impressions on Linked in- over 500/month. Instagram followers have increased by 8.2% and LinkedIn followers have increased by 14.8% since January 2021.   |  |  |  |
| Include stories on the impact that donations make (from past donors)   | SLSF/Marketing     | Brian/Maria      |                      | Q1: Sent Gold Medal Fashion Show thank you in March with quotes from attendees. Q2: Incorporated impact stories and quotes into the 40th anniversary marketing plan.  |  |  |  |
|  |                    |                  |                      |   |  |  |  |
| s  | trategy 2C. Contin | ue to develop b  | rand identificat     | tion for each event   |  |  |  |
| Goal   | Department         | Point Person     | Quarter<br>Completed | Objective Completed   |  |  |  |
| Ensure that individual brand identification ties in with overall SLSF event  | SLSF/Marketing     | Brian/Maria      |                      | Event materials created with SLSF 40th Anniversary logo, digital materials including website, Constant Contact, and all social media platforms updated to ensure SLSF branding, and creating individual event brand identity across all marketing and social media materials.   |  |  |  |

## **Core Strategy 2: Marketing/Communication**

| Strategy 2D. Develop 40th Anniversary Campaign                          |                     |                       |  |   |  |  |  |
|---|---------------------|-----------------------|--|---|--|--|--|
| Goal  | Objective Completed |                       |  |   |  |  |  |
| Incorporate 40th Anniversary message into SLSF logo and event materials | SLSF/Marketing      | Brian/Maria           |  | SLSF 40th Anniversary logo updated on all event materials, website, and other digital platforms throughout 2021.  |  |  |  |
| Look at ways to incorporate the number "40" in 2021 marketing materials | SLSF/Marketing      | Cathy/<br>Brian/Maria |  | Q1: SLSF 40th Anniversary logo updated on all event materials, website, and other digital platforms. Q2: SLSF 40th Anniversary Tool Kit created online, developed 40th anniversary photo contest, and created 40th anniversary focused marketing materials. |  |  |  |

Goal Carried over from the 2018-2020 Strategic Plan

## **Core Strategy 3: Improve Board Engagement**

| Strategy 3A. Direct specific asks to Board Members  |            |              |                      |   |  |
|---|------------|--------------|----------------------|---|--|
| Goal  | Department | Point Person | Quarter<br>Completed | Objective Completed   |  |
| Identify the specific areas of need, communicate the need, and provide clear deadline for when funds are needed                               | SLSF       | Cathy        |                      | Q1: 2/26/2021 - Emailed board with information regarding GMFS, FlowerPower Fundraisier, Wyatt's Fundraiser, High 40 Campagin, & Palatine Outing Q2: Monthly updates detailing the events that are happening but also the need for financial assistance with the Voegeli House and additional volunteer needs for Ride for Austism Speaks. |  |
| Follow up with each Board Member to ensure that their individual Board commitment is met throughout the year                                  | SLSF       | Cathy        |                      | Q1: Currently in process of scheduling board members one on one meetings. Emailed Board Commitment form to all board members.  Q2: Attended 3 individual board member meetings and have 4 scheduled for the summer.   |  |
| In recognition of 40th Anniversary, encourage<br>Board Members to bring 40 new names of<br>potential donors/participants/sponsors /supporters | SLSF       | Cathy        |                      | Q2: Board Members have begun sharing, commenting and liking SLSF social media posts increasing the foundations awareness. Board members have invited new donors and community business members to the Palatine Golf Outing.   |  |

## **Core Strategy 3: Improve Board Engagement**

| Strategy  | 3B. Ask Board to   | assist in marke  | ting and outr        | each efforts  |
|---|--------------------|------------------|----------------------|---|
| Goal  | Department         | Point Person     | Quarter<br>Completed | Objective Completed   |
| Prepare any ideas for Board Member sharing of information with instructions on how to share information | SLSF/<br>Marketing | Cathy/Brian      |                      | Q2: Created the What's New With SLSF Flyer for board members to share.  |
| Provide more information to Board Members on upcoming endeavors.  | SLSF               | Cathy/Brian      |                      | Q1: E-mail updates shared with Board on upcoming fundraising opportunities Q2: Send monthly SLSF Updates regarding the "Happenings" at NWSRA and SLSF. Created a What's New with SLSF Infographic for board members to share with others. |
| Strategy 3C: Ident  | ify ways to engag  | e the Board into | the 40th An          | niversary celebration   |
| Goal  | Department         | Point Person     | Quarter<br>Completed | Objective Completed   |
| Brainstorm ideas for engaging in the 40th anniversary celebration                                       | SLSF               | Tracey/Cathy     |                      | Q1: In process of creating 40 Ways to Give flyer Q2: Every Friday, SLSF is posting about the 40th Anniversary on social media encouraging the members to share, like or comment.  |

#### **Core Strategy 4: Enhance Fundraising Vehicles/Methods**

Strategy 4A. Diversify Event Offerings: Develop opportunities for new virtual and collaborative events while ensuring maximization of revenue streams through pre-existing collaborative events

| Goal  | Department | Point Person | Quarter<br>Completed | Objective Completed   |
|---|------------|--------------|----------------------|---|
| Develop opportunities for new virtual events  | SLSF       | Liz/Megan    |                      | Q1: 3.14.2021 - Virtual Gold Medal Fashion Show   |
| Investigate collaborative event opportunities | SLSF       | Liz/Megan    |                      | Q1: Discussions for collaboration with Ride for Autism Speaks event for Fall 2021 Q2: Discussions with Arlington Heights Lions Club, Metropolis Performing Arts Centre and Top Golf |
| Implement current In Person events            | SLSF       | Liz/Megan    |                      | Q1: Planning for golf outings Q2: Palatine outing completed.  |

Strategy 4B: Build Major Gifts Program: Devote more time to personal cultivation of potential major donors, creating a robust moves management system, and updating donor messaging to be more personal and donor-centric, rather than transactional and organization-centric.

| Goal  | Department | Point Person | Quarter<br>Completed | Objective Completed   |
|---|------------|--------------|----------------------|---|
| Develop relationships with existing donors to increase their donation levels  | SLSF       | Cathy        |                      | Q1: Creating list and will begin implementing plan in April. Q2: Segmented Spring Annual Appeal mailing list to past supports resulting in a 12% ROI rate. Personal contact with donors, committee members and volunteers discussing how they are making a difference in their community and providing them additional opportunities to get involved in the 40th Anniversary. |
| Research and investigate new donors through various search engines, databases, Board Member contacts and existing relationships | SLSF       | Cathy        |                      | Q1: Collaborating with NWSRA staff for new committee members, donors and event attendees.  Q2: Secured new caddies and golf attendees from networking and talking with current sponsors and donors at events.   |

#### **Core Strategy 4: Enhance Fundraising Vehicles/Methods**

| Develop the "Did You Know" campaign to increase communication among individuals identified within the Event 10 program and Database 10 program  | SLSF           | Cathy/Liz         |                      | Q1: Initial outline completed. Q2: Staff are starting the conversation with identified donors regarding attending additional events, increasing donation levels and providing ways to get involoved in NWSRA and SLSF activities.     |
|---|----------------|-------------------|----------------------|---|
| Strategy 3C: 3. Target donors through current direct mail (annual appeal) program: Bring program in line with industry standards, and experimenting with strategic prospect mailing to acquire new donors.          |                |                   |                      |   |
| Goal  | Department     | Point Person      | Quarter<br>Completed | Objective Completed   |
| Design unique pieces that attract attention and get to the point.   | SLSF/Marketing | Cathy/Brian/Maria | ·                    | Q1: Drafted "Did You Know" electronic piece, SLSF event materials, Flower Power, Wyatt's Dog Company pieces Q2: Created specific branding for the different events and campaigns through social media and updated Kevin's Club Flyer. |
| Strategy 4D: 4. Create a planned giving program: Alert parents, grandparents, volunteers, and donors to the possibility of including SLSF in their legacy plans, while recognizing those that have already done so. |                |                   |                      |   |
| Goal  | Department     | Point Person      | Quarter<br>Completed | Objective Completed   |
| Identify ways to enhance Planned Giving program   | SLSF           | Cathy             |                      | Q1: Attended webinars regarding new trends in Planned Giving Q2: Continue to research the correct language for SLSF to use for Planned Giving.  |
|   | 0.05/4.1.1     |                   |                      | Q1: Initial outline completed Q2: Outline in second stages with web design  |

Goal Carried over from the 2018-2020 Strategic Plan

Create "In Memory Of" donations program

Liz/Brian

SLSF/Marketing